



**Call Community Choice Power
Supply at **508-485-5858**
for more information**

Community Choice Power Supply Consumer Notification Form

Dear Electric Service Customer:

The City of Marlborough has awarded ConEdison *Solutions*, Inc. a contract to provide electric power supply for all eligible electric service customers beginning in December 2008. All Residential and Commercial (G1 rate class) customers are **guaranteed** to pay less for their electricity supply under this program than they would if they were receiving National Grid's Basic Service rates.

Eligible Marlborough customers will receive further notification of this program on their next bill from National Grid. National Grid will notify you that a "supplier switch" has occurred. This indicates that the new lower rate will be in effect beginning with your next bill from National Grid.

If you are on a budget plan or are eligible for a low-income delivery rate, you will continue to receive those benefits.

You do not need to take any action to participate in the Community Choice Power Supply Program. All eligible Basic Service consumers in Marlborough will be automatically enrolled. **If you do not wish to participate, you may: (1) "opt-out" and choose National Grid's Basic Service; or (2) "opt-out and choose another competitive supplier, if one is available to you.**

COMPARATIVE PRICES AND TERMS

City of Marlborough Community Choice (Supplier Services Only)		National Grid Basic Service (Supplier Services Only)
2009 Price	May-November	May-November
Residential	9.664 cents/kWh	9.714 cents/kWh
Commercial	9.684	9.734
Industrial	9.684 (May 2009 – Nov. 2009)	7.254
		*Note: Basic Service Industrial rates are only known through July at this time.
Duration	Price is in place from customer's May 2009 meter read until November 2009 meter read. Rates will change in November 2009 but will remain lower than National Grid's Residential and Commercial (G1 rate class) Basic Service rates	National Grid's Fixed Basic Service rates change every six months for Residential and Small Commercial customers, and every three months for Large Commercial and Industrial customers.
Exit Terms	No charge for customers to exit.	Customers may receive a reconciliation charge or credit.

Despite the switch to the City of Marlborough/Con Edison *Solutions* program, you will continue to receive one bill from National Grid and you will send your payments to National Grid for processing. You will see “City of Marlborough/Con Edison *Solutions*” printed as a line item on the bill for electric supply service.

The City of Marlborough/ ConEdison *Solutions* program will change only who supplies, not who delivers, your electric power – reflected in the “Supplier Services” charge on your monthly electric bill. National Grid will continue to read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same as you currently receive. Furthermore, you will continue to have all existing consumer protections and rights but if you fail to pay your bill in a timely manner, consistent with the requirements of Massachusetts law, you will be placed on electric Basic Service provided by National Grid (the provider of last resort).

How To Opt-Out

If you choose not to participate and to “opt-out,” please fill out, sign, and return the enclosed postage paid card. At any time after this initial opt-out notice, if you want to be placed on National Grid’s Basic Service, you may call ConEdison *Solutions*, Inc. at 1-866-469-8361 and ask to cancel your account, or call National Grid at 1-800-322-3223, and ask to be placed on National Grid’s Basic Service with no penalty charge.

For further information contact: Community Choice Power Supply at 508-485-5858 or 1-866-485-5858.

Este es un aviso importante. Por favor asegure que se traduce.

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